



**BUILT ON** Google Cloud

*MiCloud Connect* is a full-featured communications solution that empowers users to work more efficiently and productively no matter their location. It delivers streamlined features and intuitive interfaces so users can focus on collaboration, not the phone. *MiCloud Connect* solutions are easy to deploy and deliver simple pricing—as well as flexible licensing—so you are never overpaying for features you don't use and can easily evolve your solution as business needs change.



### SAFETY & SECURITY

#### MiCloud Connect offers reliability you can count on.

Having a reliable communications service is critical for your success, which is why we've invested heavily in this area and deliver multiple options for business continuity.

- 99.995% up-time backed by SLAs and financial penalties if we don't deliver
- Built on Google Cloud for high availability, security and low latency, plus support for HIPAA and SOC 2 compliance
- Deployed out of highly secure, Tier 4 data centers with several layers of redundancy
- Voice, web and signaling traffic is encrypted with Secure Real-Time Transfer Protocol (SRTP)
- Multiple connectivity options with automatic fail-over



### WHY MITEL

#### Mitel ranked #1 in total cloud seats for seventh consecutive year.

Mitel proudly has over 45 years of industry leadership, Mitel helps businesses connect, collaborate and provide better experiences for customers. They are trusted by 70 million business users in more than 100 countries.

- 4.7 million cloud users worldwide
- #1 market leader in total cloud seats worldwide
- #1 in private cloud worldwide
- #1 in UC market share for Europe
- Over \$1.3B in revenue
- 5 time Gartner Magic Quadrant Leader for UC
- Frost & Sullivan 2017 Growth Excellence Leader in UC in North America
- Over 1,600 patents & applications



### DEPENDABLE & PORTABLE

#### Work from anywhere.

With Mitel hosted PBX phone systems, you can practically take your system on the go with our smartphone mobile application. Above all, you can keep working away from the office without sacrificing your in-office functionality. Features also include:

- Robust client for settings, call control, chats and events
- Available for PC, Mac, iOS and Android
- Audio and video conferencing with web sharing
- Built-in VPN
- Individual and group chat
- Team collaboration with persistent workspaces
- Business SMS
- Native integrations with leading CRMs and calendars
- Softphone and web dialer
- Mobile-first design
- Integrated contact center



### FLEXIBLE PHONES

Talk how you want, when you want with our various phones that let you work in the ways you prefer, from anywhere.

- IP desk phones, like our 6900 series, deliver a modern calling experience
- Mobile apps that make it easy to work while on-the-go
- Seamless transfers so you can hop from the office to your car without disruption
- Softphones give you immediate access to calls – all you need is a headset!